

270/271 Eligibility Request and Response

Medicaid will implement a robust Electronic Eligibility Request and Response (270/271) transactions effective Nov. 1, 2008. In addition to what is currently being returned in our 271 transaction, the robust version will report client enrollment status, client termination date if client eligibility ended, plan and provider specific co-pay amounts, service limitations for providers, and accumulators for co-payment, out of pocket, family liability, and some services.

The 271 transaction is returned within two hours of receiving the 270, and is available seven (7) days a week. With the change in our business hours to Monday through Thursday, the 270/271 transaction is a viable option for providers to receive client eligibility outside our regular business hours.

We encourage providers to use the 270/271 transactions as a means of obtaining client eligibility information. For more information on 270/271 and other EDI transactions, please call 1-800-662-9651 or 801-538-6155, option 3 then option 5 for the EDI unit.